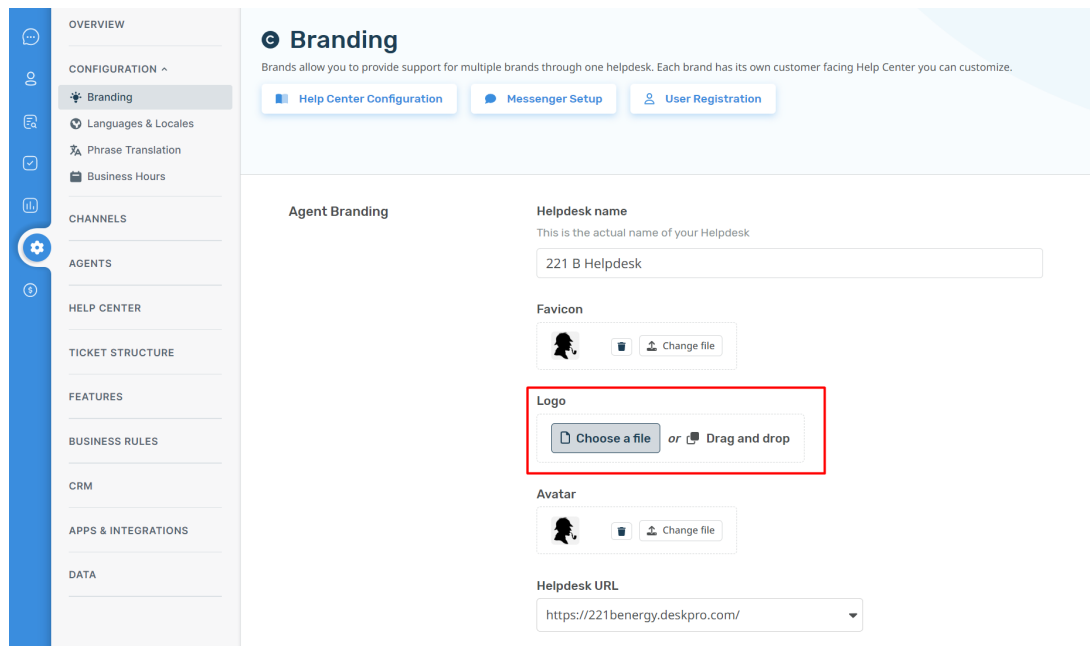


How do I change the logo on the agent login screen?

Alexandra Mead - 2023-08-17 - Comments (0) - Configuration

If you want to update the Logo that's visible on the login screen for your Agents in **Admin > Configuration > Branding**. In the section Agent Branding, you can update the Logo that appears on the login screen under the option **Logo**.



The screenshot shows the Deskpro Admin interface. On the left is a sidebar with a navigation menu. The main content area is titled 'Branding' and contains a sub-section 'Agent Branding'. Within 'Agent Branding', there are several configuration fields: 'Helpdesk name' (with a text input containing '221 B Helpdesk'), 'Favicon' (with a file upload button), 'Logo' (highlighted with a red box, containing a 'Choose a file' button and a 'Drag and drop' instruction), 'Avatar' (with a file upload button), and 'Helpdesk URL' (with a dropdown menu showing 'https://221benenergy.deskpro.com/').

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Branding

Brands allow you to provide support for multiple brands through one helpdesk. Each brand has its own customer facing Help Center you can customize.


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Agent Branding

Helpdesk name
This is the actual name of your Helpdesk

Favicon
 [Change file](#)

Logo
[Choose a file](#) or [Drag and drop](#)

Avatar
 [Change file](#)

Helpdesk URL

Hit **Save** to update your company logo.

This Logo will now be visible to your Agents when they log in to the helpdesk:



Email

example@email.com

Password


[Forgot password?](#)

.....



☐ Remember this device

Sign in

 English ▼