

Baza znanja > Using Deskpro > Agent > How can I drag and drop attachments into a ticket?

How can I drag and drop attachments into a ticket? Chynah Hayde - 2023-07-26 - Comments (0) - Agent

You can drag and drop attachments to a ticket, or paste screenshots into the reply box.

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You can also drag an attachment *from* a ticket to a folder on your computer desktop.

You can also drag an attachment from a previous ticket message into the reply box.