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Option to increase font size for agent interface and chat Collecting Feedback

- Samuel Barr
- **Forum name:** #Feature Request

I think the font sizes you guys are using for the admin/agent interface and chat are far too small. I would like the option to re-size the text (avoiding having to adjust my browser settings).

Comments (5)

Danelle McKeown

3 years ago

I would agree with this request, as we have had some of our customers comment on how small the font is in chats. Thank you.

Danelle McKeown

3 years ago

Good afternoon We continue to get from our customers that the chat is very hard to read. Is there by any chance progress on allowing users to manually adjust the font/darkness/size of the chats? Thank you!

Danelle McKeown

3 years ago

Good morning. Just checking to see if any updates on this functionality being rolled out. Thank you.

Danelle McKeown

3 years ago

Good morning. Are there by chance any updates to the font being increased on chat? Thank you.

Danelle McKeown

6 months ago

Good afternoon, I received a notice that there was an update on this topic, but I am not familiar enough to know where to go to find that update. Is it by chance the comment from Samuel Barr? Thank you.