Deskpro

New "Pending" status not included in the Follow up action "change status" Finished

- Patrick Wijntjes
- **Forum name:** #Bug Report

When creating a Follow up, one of the possible actions is to change the status. The new "Pending" status is not yet included in the list of possible statuses.

Comments (3)

Steve, Lam Hang

5 years ago

I concur this is a bug in my system as well

Matthew Wray

5 years ago

Thanks Patrick and Steve. This has been passed to our development team.

Eloise Rea

9 months ago

Hi Patrick, I'm just reaching out as we are doing a review of open bug reports in Deskpro since the release of Deskpro Horizon. I've taken a look into this issue and I can see this should now be fixed. I'm very sorry for the delay in providing an update here. We have since implemented weekly release cycles and reviews to ensure you are always up to date.