



<u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>More conversation in linked tickets created</u> More conversation in linked tickets created Collecting Feedback

- Geraldine Menard
- Forum name: #Feature Request

It would be very useful to be able to create a linked ticket including not only the first user message, but also a selection of message from both agent and user (same as in splitting messages in a new ticket).