



<u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Logging tickets without an email address</u> Logging tickets without an email address Finished

- YC Yannick CHAN
- Forum name: #Feature Request

We often raise tickets from calls where we do not have a user's email address.

We would find it useful in this instance if we could create tickets without the requirement of the email.