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Export Triggers Data to a CSV file Collecting Feedback



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Nadia

- **Forum name:** #Feature Request

There should be a way to have one overall view of triggers data including the criteria and actions. This is very important as we have a large number of triggers defined and I usually need to locate the triggers where a certain agent is assigned so I can change the agent. If I can export all triggers in CSV format maybe then I can search and sort by a certain column.

Thank you,

Comment (1)



Nadia

8 years ago

There should be a way where I can export all the triggers defined in Deskpro so as to have a one overall view. We have defined a large number of triggers and I usually need to locate the triggers where a certain agent is assigned so I can change the agent. If I can export all triggers in CSV format maybe then I can search and sort by a certain column.

Thank you,