Deskpro

Enhancements to loading performance Archived

- Frederico Caldeira Knabben
- **Forum name:** #Feature Request

I'm researching on the loading performance of the DeskPRO Tech man page with the Firebug net panel. We have 23 requests with 1.1 MB being downloads.

 For something that is supposed to be used by techs to enhance their productivity, it's doing quite bad. It takes several seconds to load each page, which is depressing.

 DeskPRO looks like old stuff because of this, and this is also bad. After all, web loading performance is not news anymore nowadays.

 I've also noticed that JQuery, MooTools and ExtJS (the monster) are all being used at that same page. You should stick with a single library.

 Things to be achieved:

 - Reduce the number of requests to the very minimum.

 - Reduce the download size to the minimum.

 - Enhance the user experience (making it really usable).

 Thanks,

 Fred