



<u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Drag & Drop reordering of help center</u> content (knowledge base articles etc)

Drag & Drop reordering of help center content (knowledge base articles etc) Finished

- Raymond
- Forum name: #Feature Request

Currently the order of articles within a section in the knowledge base is only possible by date created. I would like to be able to reorder the article by drag & drop. Currently it is very difficult to create articles that follow in a sequence and to add a article that need to be between specific articles.

I would also like this feature for all helpcenter content, ie. downloads etc Comments (3)

Theresa Harbor

3 years ago

I agree. This feature would be very helpful.

habib elghoul

2 years ago

This feature is requested since 2017, is it implemented or not yet?

Lara Proud

5 months ago

Thank you for the suggestion, we have implemented drag and drop reordering for multiple Help Center items. This is available for your Knowledgebase Articles, Guides, and Files making it easier to chnage the sequence that these items appear on your Help Center, without having to create the items in chronological order.