



[Help Center](#) > [Community](#) > [Bug Report](#) > [Department Avatars are inconsistent across the helpdesk](#)

Department Avatars are inconsistent across the helpdesk Finished

- Michael W.
- **Forum name:** #Bug Report

Parent Department Avatars are shown in the side panel, but not in the department dropdown in tickets.

With sub-departments it's the other way around. Their avatars are shown in the ticket, but not the side panel.

Comment (1)

Lara Proud

6 months ago

Hi Michael, the parent and sub-department avatars now both appear in the Department dropdown menu, and the sub-departments avatar is also shown on the Navigation Panel (side panel).