## Deskpro

Help Center > Community > Feature Request > Customize update chat message for agents Customize update chat message for agents Collecting Feedback

- Christian Mattart
- Forum name: \#Feature Request

I have just scheduled an update of Deskpro and a chat was created to everyone with this message: Warning: The helpdesk will go down for maintenance in 15 minutes. It would be great if it was possible to translate that or to customize the message.

