



## <u>Help Center</u> > Community > Feature Request > Chat fields required to help with chat reporting

Chat fields required to help with chat reporting Collecting Feedback

- Riccardo
- Forum name: #Feature Request

Would it be possible to prompt agents that have finished a chat to fill in the fields that are defined (product/problem type)? This would be great for when you are generating reports so you can see what the chat was marked as.