



<u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Add variable to use 'Current assigned agent'</u> Add variable to use 'Current assigned agent' Collecting Feedback

- Lauren Cumming
- Forum name: #Feature Request

- Useful if you want to use a trigger/automation to have actions that run only when the person repyling etc is not the assigned agent too.

e.g 'when the agent is not the 'assigned agent' add them as a follower