



## <u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Ability to edit the chain of ticket messages</u> when forwarding a ticket

Ability to edit the chain of ticket messages when forwarding a ticket Collecting Feedback

- Mindaugas
- Forum name: #Feature Request

Very often we have a lot of messages in our conversations but there are only parts of them which we need to forward as important information. We'd like to be able to edit/remove parts of the messages chain which is included when forwarding a ticket.