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## Streamline Your IT Asset Management with Deskpro

2024-08-14 - Lara Proud - Comments (0) - Product (Admin)

We are excited to announce the launch of our latest integration: <u>Lansweeper</u>! This powerful addition is designed to streamline your IT asset management by seamlessly connecting Lansweeper's extensive capabilities directly from Deskpro.

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Lansweeper is known for its robust IT asset management features, providing detailed insights into hardware, software, and network devices. By integrating your Lansweeper account with Deskpro, you can access a comprehensive view of your IT environment, all from within your help desk interface.

Deskpro's Lansweeper integration significantly streamlines asset management in several ways:

- Link Device to User: Link devices to specific users, making it easy to track who is using which device. This is particularly useful for troubleshooting and support purposes.
- Search List of Devices: Easily search for devices across your network, making it simple to find specific devices or groups of devices in Deskpro.

## How to Get Started

Getting started with the Lansweeper integration is easy, navigate to **Admin > Apps & Integrations > Apps**, open the **Available** tab, select **Lansweeper**, and follow the setup instructions. Within minutes, you'll have access to your IT asset information directly within your Deskpro environment.

Stay ahead of the curve with Deskpro and Lansweeper – the perfect combination for efficient IT asset management and exceptional customer support!