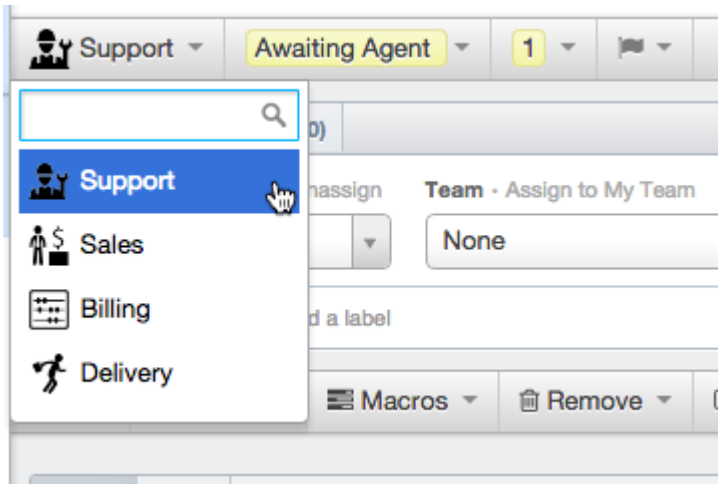
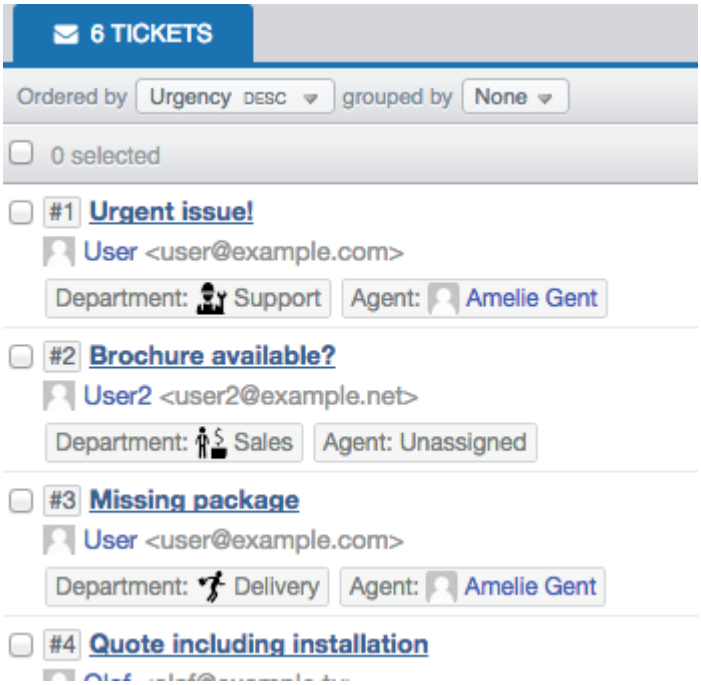
New Feature: Department Avatars

2014-10-02 - Ben Henley - Comentários (0) - Product

You can now distinguish your departments in the agent interface with **avatars**.

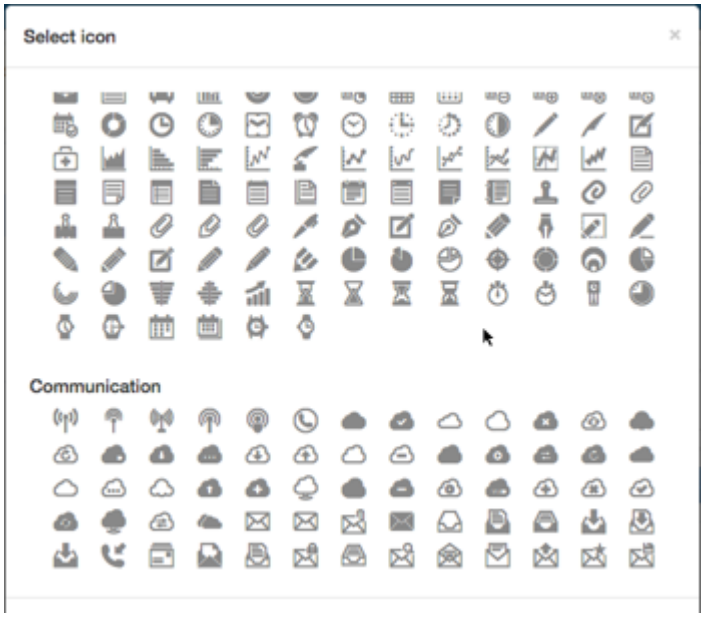


When you're browsing a list of tickets, avatars make it easy to distinguish the departments at a glance.



To set up avatars for your departments, go to **Admin > Tickets > Departments.** You can also add them to your chat departments at **Admin > Chat > Departments**.

We've preloaded a selection of hundreds of icons for you to choose from, or you can upload your own.



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