DeskPRO Build #65 Released

2012-07-24 - Chris Padfield - Comments (0) - Release Announcements

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #65.

The following is an automatically generated list of changes in this release:

- Fix ticket form editor, fix applying rules to user newticket form
- Read PTAC from headers that are usually sent with replies
- Fix isFromRobot when may have data after value. E.g., Auto-Submitted: auto-replied (vacation)
- Fix deleting downloads, updating nav when things are deleted
- Fix missing old_ptac on merges and deletes

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours.

If you are using DeskPRO download, you can update your installation from the admin interface.