Deskpro 5.13.1 Release

2017-12-05 - Colin Dunn - Comments (0) - Deskpro Releases

We're delighted to announce the release of Deskpro 5.13.1

Deskpro 5.13.1 includes improvements and bug fixes as listed below:

- Certain special characters are now escaped properly when sent through php to the mysqldump command
- Grouping tickets in the main ticket view now displays the correct highlighted option
- The "none" category when grouping tickets now responds correctly
- Adding more than one action to the follow up sequence previously caused a glitch in the interface
- In the chat interface, the view will now always snap to the latest messages in the coversation
- Commenting and usergroup permissions related to guides has been improved
- Number of improvements made to the ticket importer tools
- API: **online_for_chat** propadded to agent filters