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Removing 'Change Password' from the User Profile

Lauren Cumming - 2023-08-31 - Comments (0) - Deskpro Legacy

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You are browsing the Legacy version of this article. For the current version, see: <u>How do I</u> remove the ability for users to change their password?

Question

The user portal offers users the ability to change their password- since we are syncing with AD, is there a way to disable that?

Answer

You can remove this from the 'Your Account' section by going to **Admin > User Interface** > **Portal > Templates > user/profiel.hmtl** and erasing the following code:

<pre>{{ form_end(profile_form) }}</pre>	
<pre><div class="column-half divide-left omega"></div></pre>	
<pre>{{ form_start(password_form, { attr: { class: 'form-ticket' } }) }}</pre>	
<pre>{{ form_errors(password_form) }}</pre>	
<pre>{% if password_form.current_password is defined %}</pre>	
{{ form_row(password_form.current_password) }}	
{% endif %}	
{{ form_row(password_form.new_password) }}	
<pre><div class="column-full"></div></pre>	
<pre><div class="bucket"></div></pre>	
<pre><button type="submit">{{ phrase('portal.account.change-passw</button></pre>	ord-btn') }}
<pre>{{ form_rest(password_form) }}</pre>	
{{ form_end(password_form) }}	