

Sort order and first and last buttons Collecting Feedback

- Keith DeWald
- **Forum name:** #Feature Request

Please put a field on the user interface that is only visible to organization managers. Maybe a checkbox that says ‘Approved’. Another checkbox could be added to the user interface that says 'Send to Manager for Approval'. When a user creates a ticket that requires their manager's approval, the ticket can be routed to the manager first, by checking the 'Send to Manager' box. Then, the manager can check the 'Approved' box and submit the ticket to the Help Desk.