



<u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Restrict knowledgebase categories queried when submitting tickets</u>

## Restrict knowledgebase categories queried when submitting tickets Collecting Feedback

- F Francis
- Forum name: #Feature Request

When using embedded forms / popups on websites it should be possible to restrict the knowledgebase categories that are queried when users submit tickets. That way only articles relevant to the website / area of the site are shown.