



[Help Center](#) > [Community](#) > [Feature Request](#) > [More information on incoming chat pop up screen for agents](#)

More information on incoming chat pop up screen for agents Under Review

- Lauren Cumming
- **Forum name:** #Feature Request

Ability to display more information on this screen such as language of the user.

NEW CHAT

Chat started by

Department Booking Support

User Waiting 20 seconds

DISMISS

✓ TAKE CHAT