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More filter options for text box custom fields Collecting Feedback

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- **Forum name:** #Feature Request

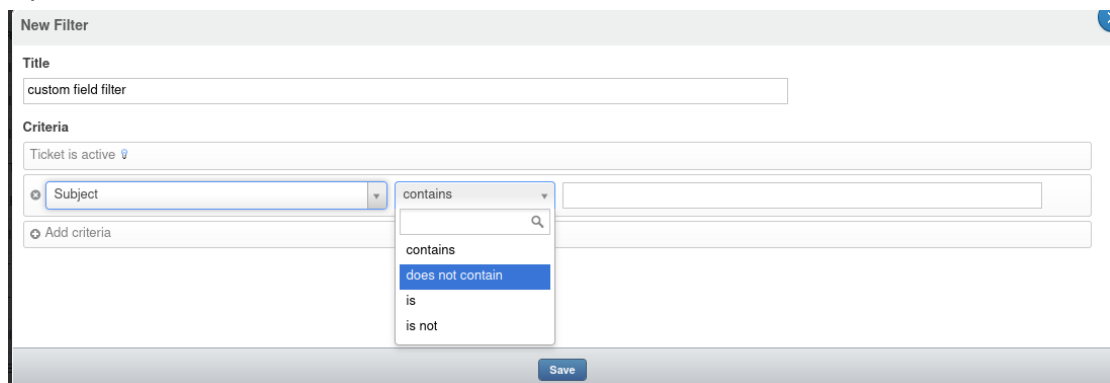
If we create a custom field with field type Single-line Text Box or Multi-line Text Box.

Field Type	Single-line Text Box
Enabled	<input type="checkbox"/> Enable this field
Title *	<input type="text" value="Detail Topik"/>
Alias	<input type="text" value="detail-topik"/>

Field Type	Multi-line Text Box
Enabled	<input type="checkbox"/> Enable this field
Title *	<input type="text" value="Summary Permintaan"/>
Alias	<input type="text" value="summary-permintaan"/>
Description	<input type="text" value="Ringkasan permintaan dari user"/>

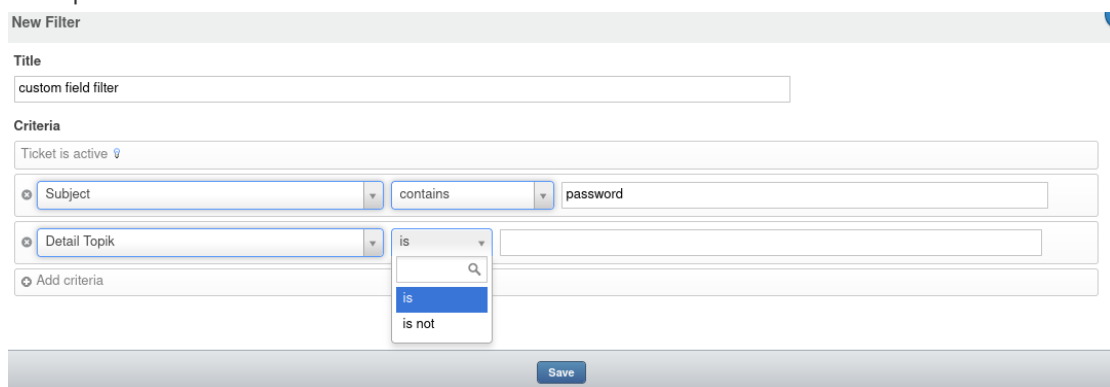
The content of this field is free text, just like the content of **Subject** field.

When we create a Filter, for **Subject** field there is four option: **contains**, **does not contain**, **is**, **is not**



The screenshot shows a 'New Filter' dialog box. The 'Title' field is 'custom field filter'. Under 'Criteria', there is a list of criteria. The first criterion is 'Ticket is active'. The second criterion is 'Subject' with a dropdown menu open. The dropdown menu shows four options: 'contains', 'does not contain', 'is', and 'is not'. The 'does not contain' option is highlighted. There is a 'Save' button at the bottom right.

But, for a custom field with type is Single-line Text Box or Multi-line Text Box, we just have two options: **is** and **is not**.



The screenshot shows a 'New Filter' dialog box. The 'Title' field is 'custom field filter'. Under 'Criteria', there is a list of criteria. The first criterion is 'Ticket is active'. The second criterion is 'Subject' with a dropdown menu open. The dropdown menu shows two options: 'is' and 'is not'. The 'is' option is highlighted. The third criterion is 'Detail Topik' with a dropdown menu open. The dropdown menu shows two options: 'is' and 'is not'. The 'is' option is highlighted. There is a 'Save' button at the bottom right.

Could we add the option: **contains** and **does not contain** when we make a filter using a custom field with type: single-line and multi-line text box.