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Lock icon in condensed ticket list view Finished

- Jason McGrath
- **Forum name:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team
<input type="checkbox"/> #150 Promotes evaluation of sales receipt	Diana Handshide	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #151 Detail of loan	Alisa Zornano	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #152 Sales table set	Baron Quaker	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #153 Regal de la set	Daniela Quaker	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #154 Presentation format of web asset	Salvador Swift	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #155 Thanks, thanks -- Here the Dornow's indignity	Joe Hood	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #156 Future questions over reported sales capabilities	Alison De'Neil	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #158 Set up email address on portal	Tom Hight	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #159 UI app validation	Denton Price	Widgets	<input type="checkbox"/> John Doe	Level 2
<input type="checkbox"/> #160 I have to see time when she locked back once or twice	Maria Cox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #161 Multiple browser preferences can't merge	Benno Chickadee	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #162 VERY short remarks, and one thought I can	Joe Hood	Support	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #163 Better reports of stock volumes etc	Wayne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #164 And for more of that -- "Oh, no, too, that	Joe Hood	Widgets	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #165 UI and development for new set	Conner Knox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #170 Laboratory schedules templates of them	Margot Mossad	Sales	<input type="checkbox"/> John Doe	No Team

Comment (1)

Lara Proud

11 months ago

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!