



[Help Center](#) > [Community](#) > [Feature Request](#) > [changing email filter of companies affects existing users?](#)

changing email filter of companies affects existing users? Finished

- Reto
- **Forum name:** #Feature Request

Hello  
  
Very good helpdesk tool you have! Congratulations!  
  
If I change the e-mail filter in a company, doesn't it affect the existing users?  
Resp. do existing users get automatically assigned  
  
Best regards,  
Reto

Comments (2)

**Chris Padfield**

11 years ago

This bug is fixed (for ticket messages as well) in the next revision.

**Chris Padfield**

11 years ago

At the moment changing the email for organisations does not update existing users - but this is a good idea and something we will add in the near future.