



[Help Center](#) > [Community](#) > [Feature Request](#) > [Adding Internal Notes Using Triggers](#)

Adding Internal Notes Using Triggers Finished

- Kris van der Starren
- **Forum name:** #Feature Request

Being able to add internal notes to a ticket via a trigger would be a useful feature. For example, if there were special instructions for a client, these could be automatically added to the ticket using the trigger.

Comment (1)

**Chris Padfield**

9 years ago

This featured has been completed and will be released shortly.