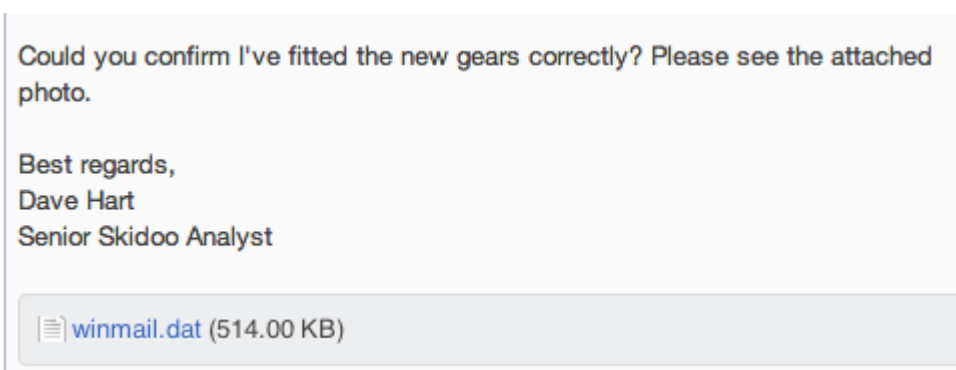


## New Feature: Winmail.dat: Outlook is Good

2014-08-11 - Ben Henley - Commentaire (1) - Product

When Outlook/Exchange users send an email with an attachment, it can sometimes get wrapped up in a [winmail.dat file](#) that mystifies other email software.

That means you end up receiving tickets like this:



Now DeskPRO can decode this enigmatic file, and show you the attachment the user wanted you to see instead.



Commentaire (1)

Commentaire (1)

**Stephen Pienaar**

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Decoding of the TNEF monster called Winmail.dat is a huge improvement. Thank you very much!