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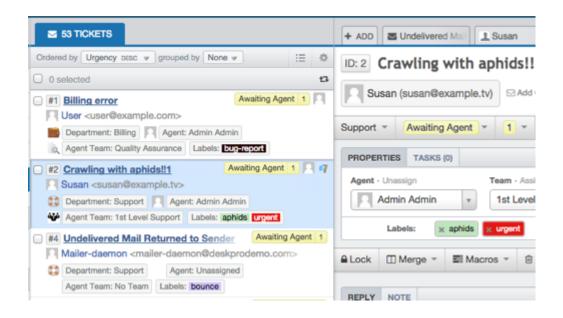
2014-10-02 - Ben Henley - Commentaire (1) - Product

We know that a lot of helpdesks use labels as a key part of their workflow.

Now there's a new way to get even more out of labels: color.



Replace uniform gray labels with your own custom colors, and your agents instantly get more information at a glance:



You can pick from one of 16 predefined colors, or get the precise shade you like by entering a <u>hex color value</u> (we hope 16,777,216 possible colors are enough).

To set this up, go to the **Labels** section for each type of content (e.g. **Admin > Tickets > Labels**).

Contenu lié

- New Feature: Better Search for Users
- New Feature: Email Log Mass Actions

- New Feature: Shift-Click To Open Tabs In Background
- New Feature: Chat Search
- New Feature: Time for a Team Picture
- New Feature: Department Avatars
- New Feature: Even Better Automation
- New Feature: Create Tasks Automatically
- New Feature: Close Tabs in Bulk
- New Feature: Primary Teams
- <u>DeskPRO Build #370 Released</u>