

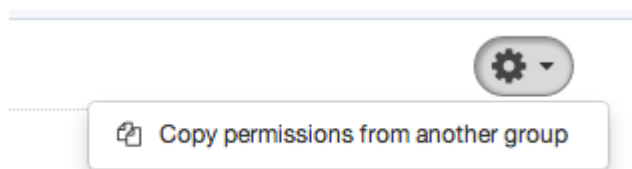
New Feature: Set Up Permissions Faster

2014-08-28 - Ben Henley - Commentaire (1) - Product

DeskPRO's powerful agent permissions system gives you fine-grained control over what agents can do.

Now we've made it easier to set up and manage with two time-saving interface tweaks.

When you're creating a new permission group, you can now copy the settings from an existing group.



You'll also find a new **Toggle All** control to turn a whole column of permissions on or off.

Department	Assign	Full
<input type="checkbox"/> Tickets <input type="checkbox"/> Chat		
Toggle All	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Sales	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Support	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Partnerships	<input checked="" type="checkbox"/>	<input type="checkbox"/>