

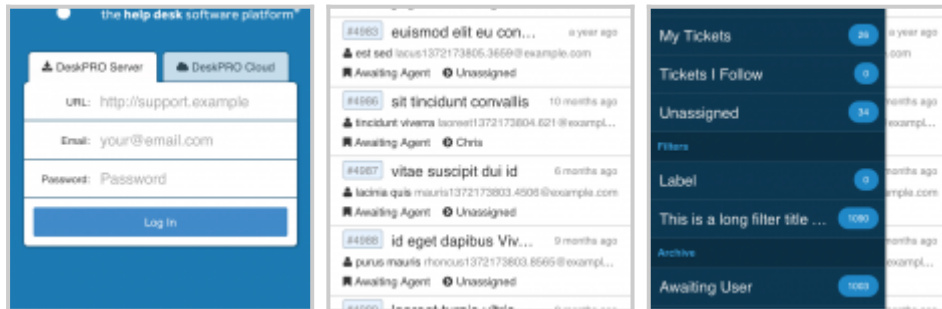


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## iPhone and Android Apps

2013-09-17 - Christopher Nadeau - [Commentaires \(4\)](#) - [Product](#)

### DeskPRO for iPhone and Android



This initial version of the DeskPRO app includes:

- Access your ticket filters to get lists of tickets
- View individual tickets, to see the ticket messages, notes, and properties
- Reply to tickets
- Change ticket properties like department, status, or agent
- Ticket notifications shows you real time ticket updates
- View inline images and download ticket attachments



[Get the iPhone app from the App Store](#)



[Get the Android app from Google Play](#)

## Commentaires (4)

### Commentaires (4)

**KM Ken McKinnon**

il y a 12 ans

Is there any way you could add a search to this?

**R Roshan**

il y a 11 ans

Is there a newer version that will be released ?

**S Sanjay**

il y a 11 ans

Very much required, as there is no way to reach out to unlisted ticket.

**Ben Henley**

il y a 9 ans

A new version with search and the ability to create new tickets is coming soon.