

Automatically create tasks with relative due dates

2019-09-02 - Colin Dunn - Commentaire (1) - Product

You don't just need to use your helpdesk for support, and increasing number of clients use Deskpro for change, workflow and [task management](#). A common example we see in [HR and Recruitment](#) would be a set of tasks to complete when a new employee joins or leaves a company - however you can apply this process in practically any working environment.

What has been changed?

As part of our continuing efforts to improve [tasks and automations](#) you are now able to configure ticket triggers and escalations which can create a set of tasks for an agent, with **relative due dates**.