



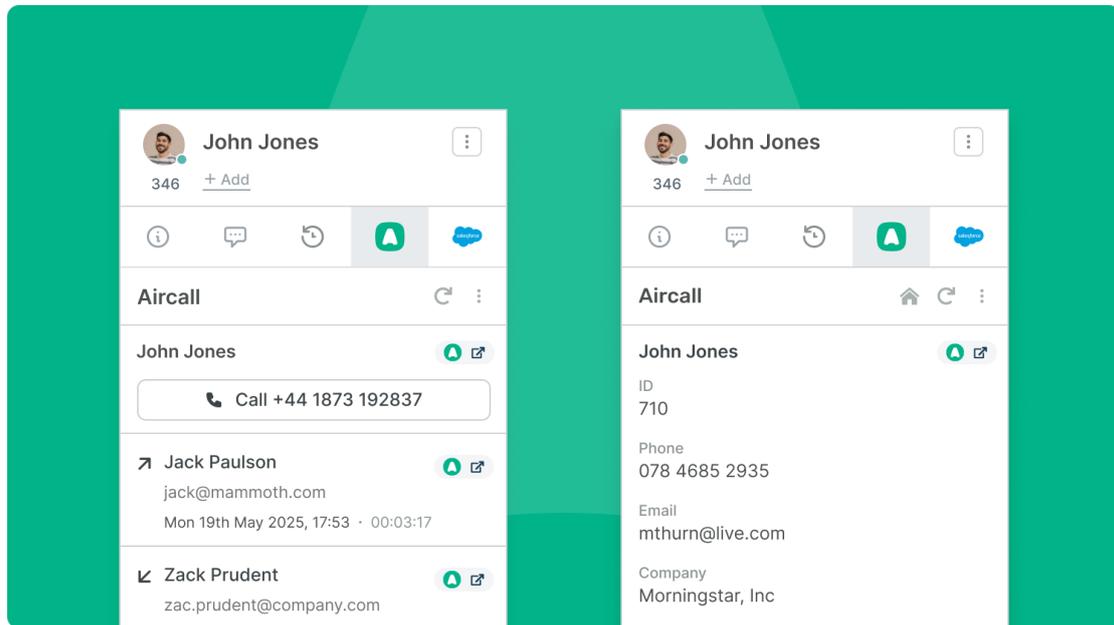
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## Simplify Customer Calling with Aircall

2025-07-28 - David Anjonrin-Ohu - [Commentaire \(1\)](#) - [Product \(Admin\)](#)

We are pleased to announce the release of our brand new integration with [Aircall](#) - the popular VoIP service trusted by teams around the globe!

Aircall is used to provide teams with a communication platform which allows companies to streamline communication, improve team collaboration, and provide valuable insights from customer interactions. Aircall helps businesses of all sizes manage their customer communications more efficiently, professionally, and intelligently, ultimately leading to improved customer satisfaction and sales performance.



### What does this mean for you?

Managing customer communications just got a whole lot easier. With Aircall embedded directly into Deskpro, your team can accept and make calls from within the helpdesk—no more switching tabs or juggling multiple apps. It's one smooth workflow for all your customer interactions.

### Why is this valuable?

- **Faster Service, Less Hassle:** Agents can handle calls and tickets in one place, saving time and reducing the risk of missing critical information.
- **Smarter Conversations:** When viewing a customer's profile in Deskpro, recent Aircall call history will be right at your fingertips, giving agents instant context to deliver more personal, effective support.
- **Greater Efficiency:** Connecting both platforms means fewer distractions, better focus, and a boost to your team's productivity.

- **Stronger Customer Relationships:** With richer insights and streamlined workflows, your team can respond more professionally and resolve issues faster—keeping customers happy and loyal.

Ready to take your support to the next level? Start using the Aircall integration today and give your agents (and your customers) the experience they deserve.

If you have any questions or want help getting set up, just reach out—we're here to help!