

Base de connaissances > Using Deskpro > Which version of Deskpro am I using?

## Which version of Deskpro am I using?

Lewis Stonier - 2023-05-10 - Commentaire (1) - Using Deskpro

Please see the below screenshots of the Admin interfaces of the different versions of Deskpro. You can use these to identify which version of Deskpro you are currently using:

If you are using a version of Deskpro older than Legacy, <u>contact support</u> for details on how to upgrade.

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## Deskpro Legacy (Version 5) Agent Interface:

## **Admin Interface:**

9	Q Search		/ ☉ / ⊕ / ▪	/π	
	Admin Dashboard		Deskpro Updates	Getting Help	
	Ø Setup		You are currently using Deskpro version 2022.1.3.	Volt the Deskpro Knowledgebase for how-to articles, troubleshooting guides and other help articles.	
	≜ Agents		You are up to date!	Browse our manuals for in-depth information:      Admin Manual      Agent Manual	
	89 Tickets		•		
24	S3 Emails		News > Deskpro Horizon Release 2022.43	Contact Us	
	4D CRM		Victor made the helpdesk faster by optimizing loading speeds	Enter a subject for your message	
1	Oser Interface		We have improved our Search functionality		
	Ω₂ Chat		Microsoft has now deprecated Basic Authentication for Office/MS accounts	Enter your question here	
A	di Apps		Deskpro Horizon Release 2022.42		
ø	⊘ Tanka		Introducing our new HubSpot app     Introducing our new Plastitien app		
•	E Server			So Sond Mossage We will reply to lewis.atomien@deekpro.com. Change?	
			Quick Stats	Status	
۲				5180.8	
~			Tickets created today: 0	V Everything is running smoothly.	
(\$			Tickets resolved today: 0		
			③ Tickets awaiting agent: 0		
			Wew more reports		
			verw more reports -		
			Features		
			Guides (Beta) New Generation manuals.		
D	Dockpro Vorsion 4				
Deskpro Version 4					
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**Deskpro Version 3** 

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Deskpro Horizon (Version 6) Agent Interface:

## Admin Interface:

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