What documentation is available for Deskpro?

Christopher Nadeau - 2023-09-15 - Commentaire (1) - Deskpro Legacy

To quickly start using your helpdesk, follow the Getting Started article series. This will show you how to get your helpdesk ready for use quickly.

To understand how the agent interface works, see the Agent Quick Start Guide.

More information

You can find more comprehensive documentation on how to use Deskpro with the following resources:

- Admin Guide
- Agent Guide
- Reports Guide
- Developer Guide
- System Administrator Guide (for On-Premise users)

For FAQs, troubleshooting, and "How-To" guides, search our Knowledgebase.