



[Base de connaissances](#) > [Using Deskpro](#) > [Reports](#) > [No results with tickets.person_email.email](#)

No results with tickets.person_email.email

Ben Henley - 2023-08-01 - [Commentaire \(1\)](#) - [Reports](#)

Question:

I am using `tickets.person_email.email` to get user email addresses, but this doesn't return any results, even if they have an email address.

Answer:

Use `tickets.person.primary_email.email` instead.