

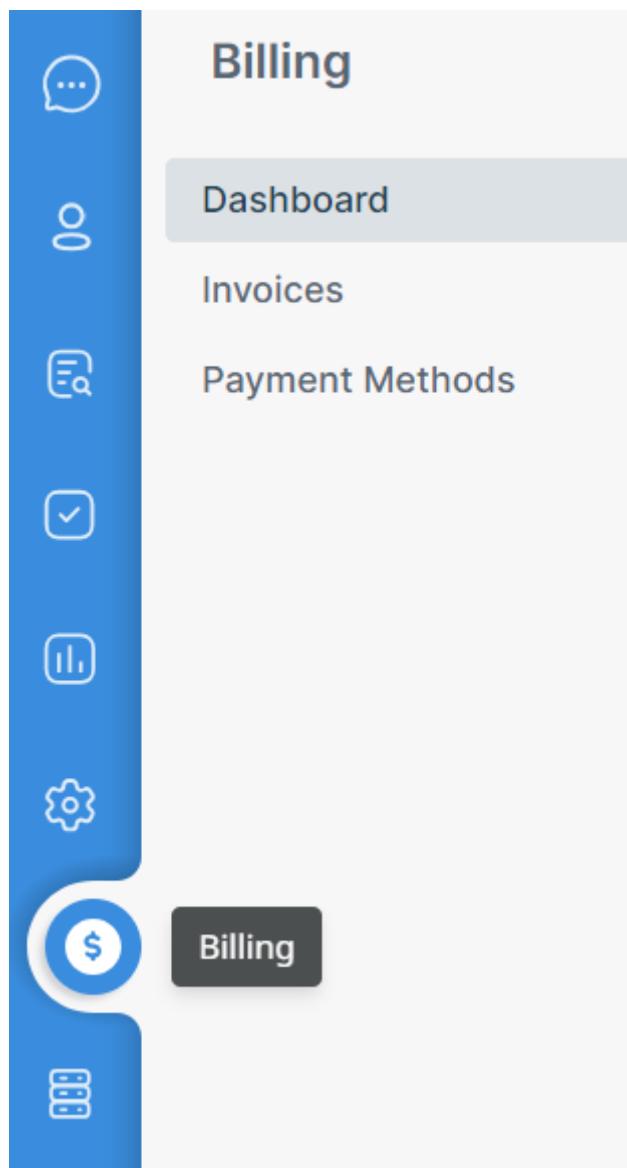


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Managing and extending your Deskpro On-Premise license

Ben Henley - 2023-08-10 - [Commentaire \(1\)](#) - [Payment & Renewals](#)

Go to the **Billing** interface to manage your license to use Deskpro.



Your Deskpro license entitles you to a maximum number of agent accounts for a certain period of time.

On the Billing Dashboard, you will be able to see; your plan, the current number of agents, and when your license expires.

Plan Summary

License Key
OKKF-1280-OYTA-DEVE-LICE-TE10 [Update License Key](#)

Current Plan Team Plan	Agent Seats 10	Payment Frequency Annual	Expiry Date Oct 28, 2023
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Agent Seats

Number of Agent Seats
 - 10 +

Plans [Compare All Plans](#)

Team > \$29	Professional > \$59	Enterprise > \$99
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Plan Renewal
Oct 28, 2023 - Oct 28, 2024

Plan	Value
 Agent Seats	10
 Team Plan	x \$29.00
 Annual Payment	x 12
Plan Subtotal	\$3,480.00
Subtotal	\$3,480.00
VAT (20%)	\$696.00
Total (\$USD)	\$4,176.00

Payment

Renewal Payment Method
 Bank Transfer [Save Changes](#)

Your license expires on Oct 28, 2023. Invoices will be sent to you starting 45 days in advance of expiry

Pay Next Billing Period
 Bank Transfer [Generate Invoice](#)

You will be able to pay in advance just before your plan expires

The billing dashboard is also used to handle any changes to your license such as; upgrading plans, adding agent seats, or purchasing a renewal.