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## JIRA "400: Bad Request oauth\_problem=timestamp\_refused" error

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### Question:

During the process of installing the Deskpro JIRA app, I get an error like this:

```
JIRA responded with error:400: Bad
Requestoauth_problem=timestamp_refused&oauth_acceptable_timestamps=1449602521162-14496
03121162
```

### Answer:

This problem happens because the time on the server that runs Deskpro is wrong. Make sure the server time is set accurately.