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I'm having trouble deleting a table from a ticket reply

Ben Henley - 2023-08-16 - Commentaire (1) - Deskpro Legacy

Question:

I pasted an HTML table into a ticket reply. When I try to delete it, the contents of the table are deleted, but the empty table remains. How do I get rid of it?

Answer:

This is a limitation of the ticket reply editor. To remove the table completely, view the HTML source code for the reply using this control:

REPLY	NOTE				
Attac	h		Snippets		В
				C.	₩ HTML

You will see a tag in the HTML. Delete it and everything following up to and including the closing *<*/table> tag.

Tags			
Delete			
editor			
reply			
table			