



[Base de connaissances](#) > [Using Deskpro](#) > [Sysadmin](#) > [How do I manually run the email processing command ?](#)

How do I manually run the email processing command ?

Sangeetha Lakshminarayana - 2025-11-14 - [Commentaire \(1\)](#) - [Sysadmin](#)

Sometimes you may want to manually run incoming email processing: for example, to debug connection problems.

Email processing can be done from the command line using the below command:

```
opc inst -i helpdesk php -- dpv5/bin/cron --verbose -f --job=process_email_gateways
```

The --verbose flag tells Deskpro to output lots of debug output.