

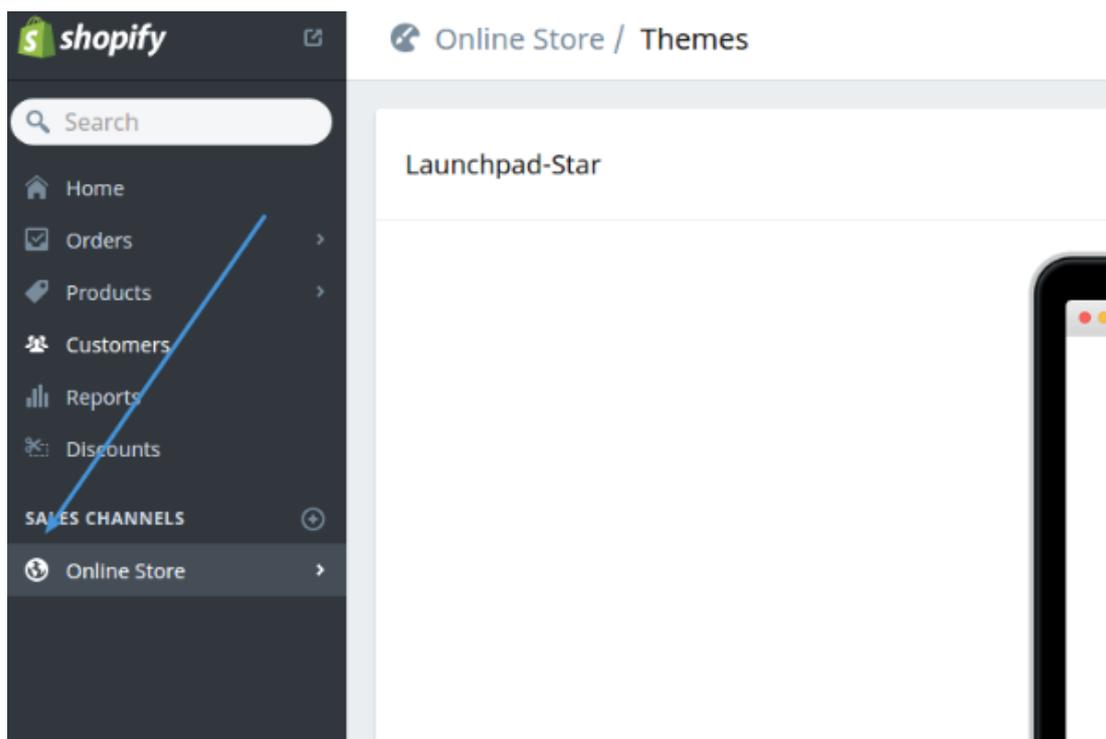


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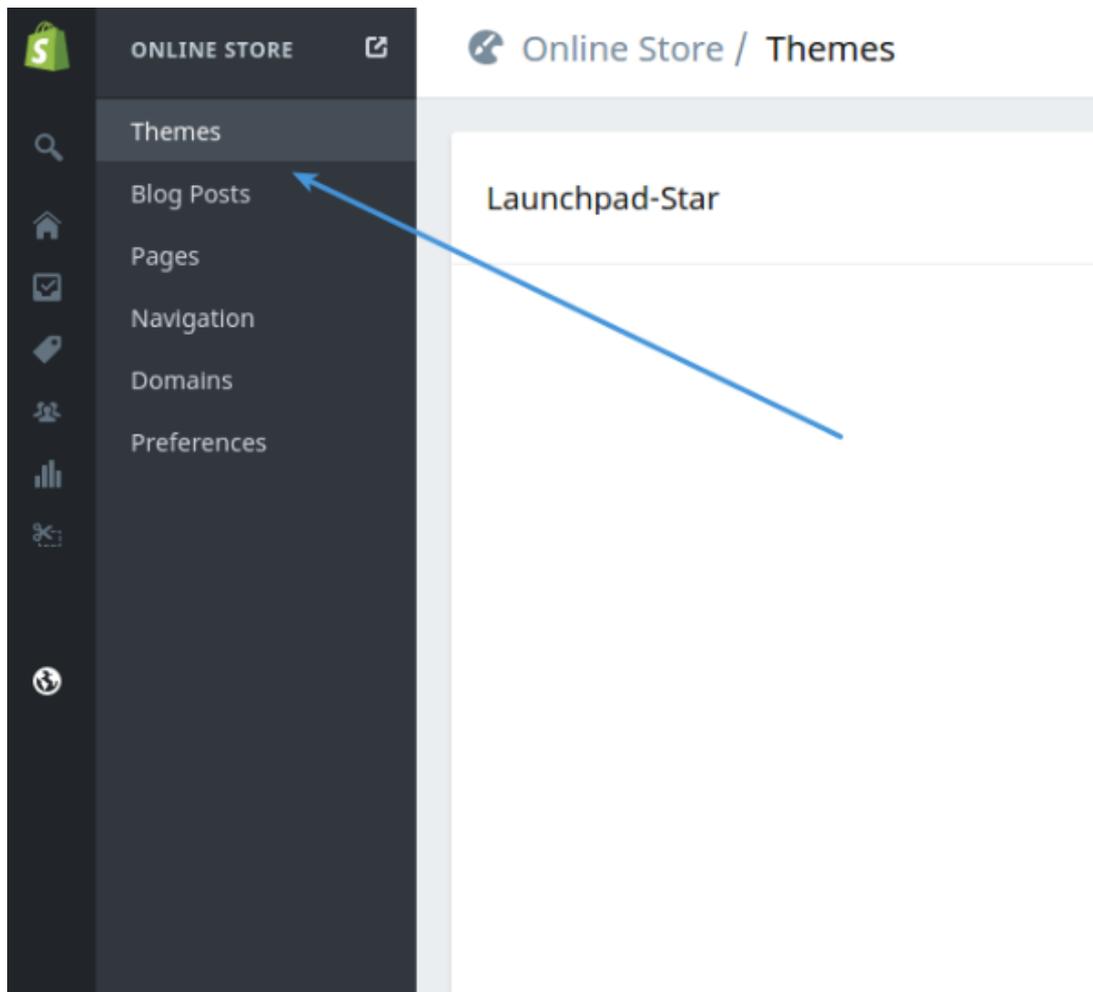
## How do I install the chat widget in Shopify?

Lauren Cumming - 2025-08-13 - [Commentaire \(1\)](#) - [Admin](#)

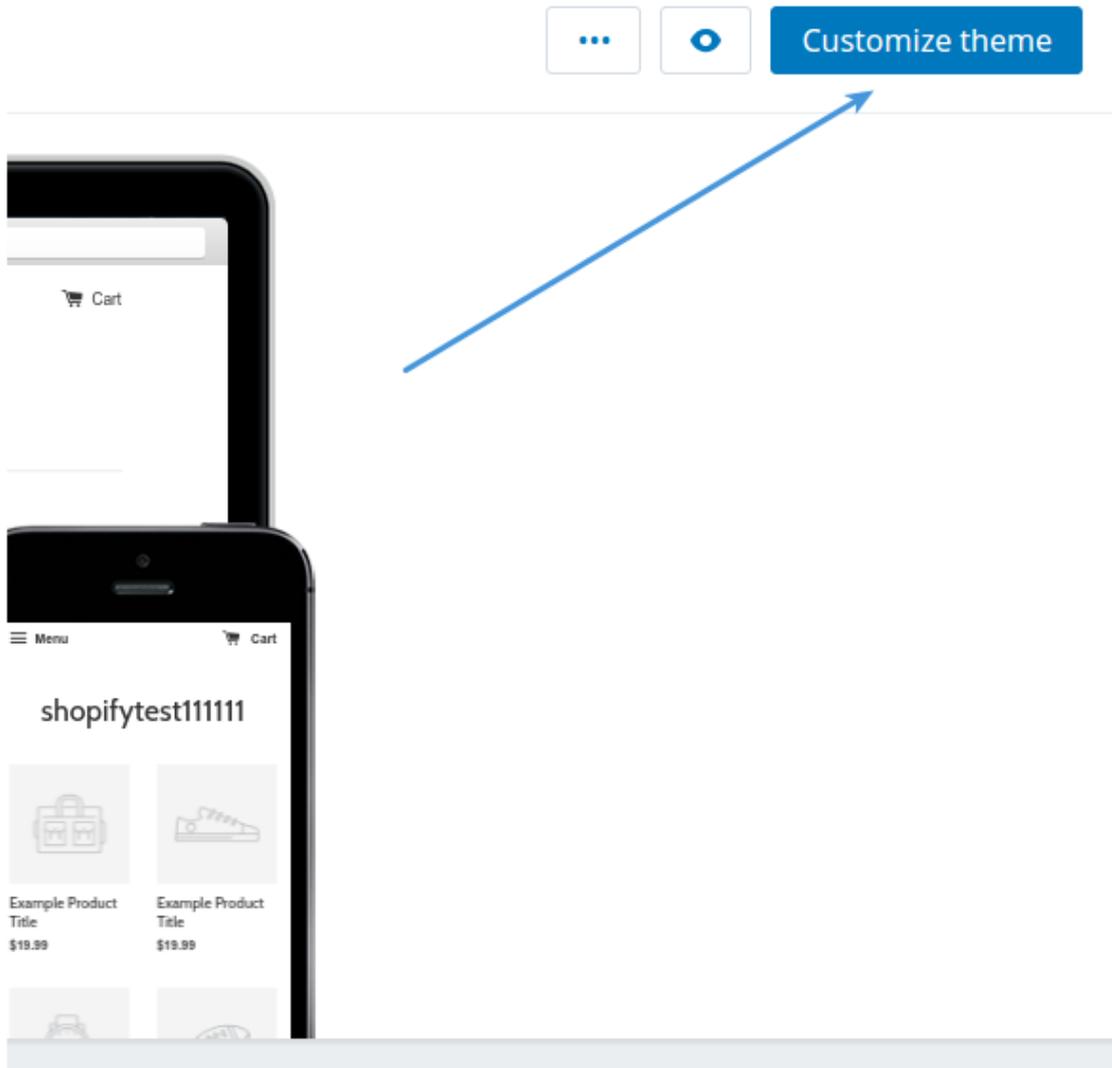
1. Login to your Shopify account.
2. Proceed to the Shopify admin interface
3. Find "**Online Store**" in the left hand side navigation menu. Click this.



4. Select "**Themes**" from the menu.



5. Click the "**Customize Theme**" button.



6. Use the "**Edit HTML/CSS**" menu option.

←  Back to Themes page | Theme options ▾

-  Edit HTML/CSS
-  Edit languages
-  Edit navigation

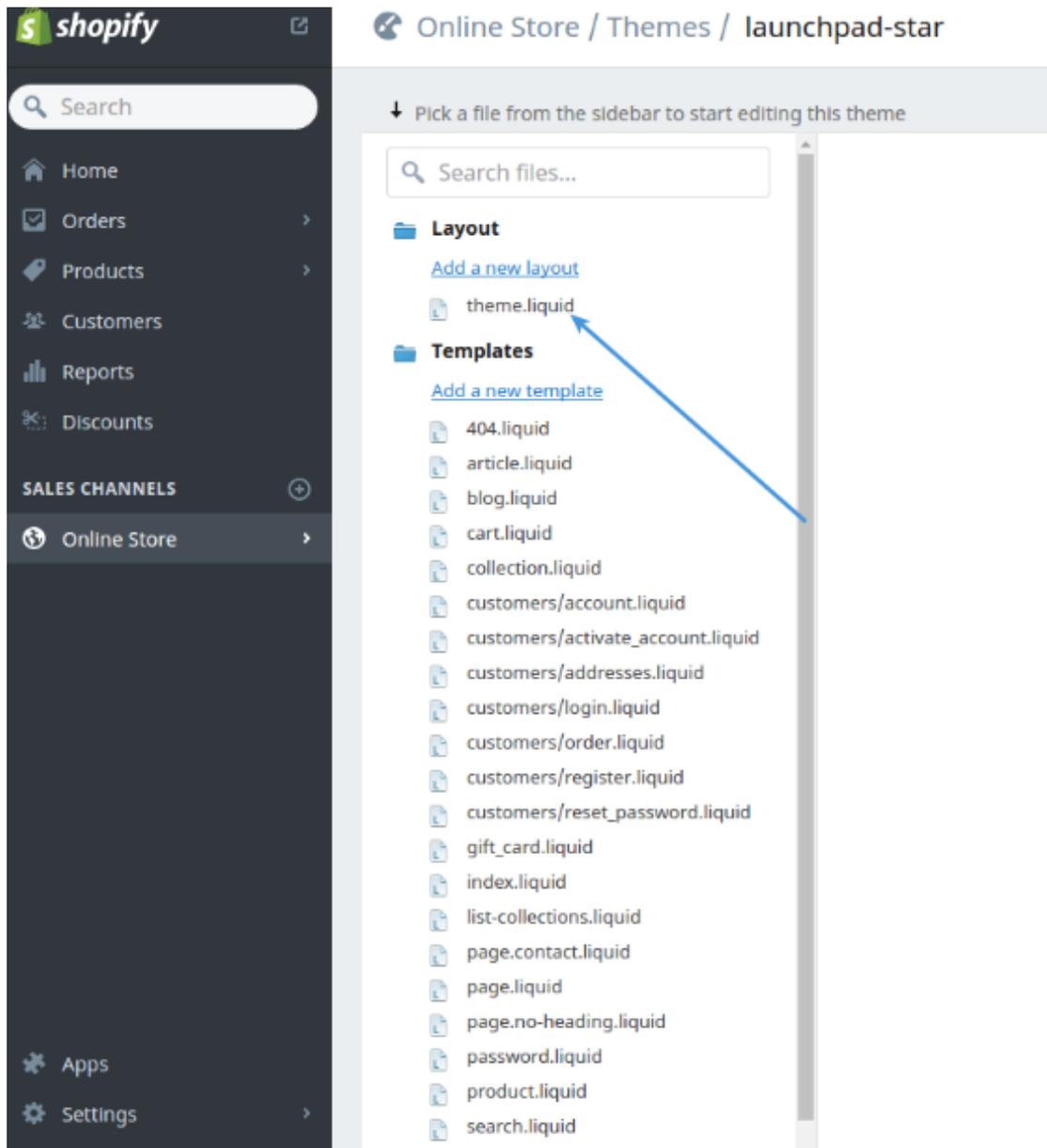
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**Example Product Title**  
**\$19.99**

7. In the filesystem tree find the "**Layout**" directory and select your layout.



8. Copy the code snippet from Deskpro under **Admin > Chat > Site Widget & Chat**.

 **Add widget & chat to your site**  
Get instructions and help on how to add the widget to your website 

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Embed code

```
<!--DESKPRO_WIDGET_LOADER::BEGIN--><script type="text/javascript">window.DESKPRO_WID
```

**Manually installing the widget** |

9. Paste this before "**</head>**"