Can I use LDAP to sign in my agents?

Ben Henley - 2023-08-16 - Commentaire (1) - Using Deskpro

Question:

Does Deskpro support LDAP?

Answer:

Yes. To enable LDAP, go to **Apps** in Admin > Apps > Apps, and install the LDAP authentication app.

See the LDAP authentication setup section of the manual for more details.