



 $\underline{Centre\ d'aide} > \underline{Communaut\acute{e}} > \underline{Feature\ Request} > \underline{View\ what\ tickets\ agents\ have\ open.}$

View what tickets agents have open. Finished

- Katie Jackson
- Nom du forum: #Feature Request

A way for admin users to monitor agent activity and see what tickets they are currently working on. Preferably from the ticket queue for ease of viewing.