



## <u>Centre d'aide > Communauté > Feature Request > Trigger rule by number of replies on a</u> <u>ticket</u>

Trigger rule by number of replies on a ticket Collecting Feedback

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- Nom du forum: #Feature Request

I would like to be able to trigger an action when the number of replies exceeds certain number of replies. It's maybe not that interesting for the agent itself, but for a manager it might be in case that there is a huge number of replies without actually getting the ticket to be closed.