



[Centre d'aide](#) > [Communauté](#) > [Feature Request](#) > [Specific sender set as always agent note](#)

Specific sender set as always agent note Report

- Chynah Hayde
- **Nom du forum:** #Feature Request

A setting within the helpdesk that will prompt tickets from a specified user to be converted into notes upon entering the helpdesk.

Example:

If:

sender = example@domain.com

Action:

set message to agent note

Commentaire (1)

**Rajput Anil**

il y a 1 an

Me Rajput