



[Centre d'aide](#) > [Communauté](#) > [Feature Request](#) > [Send email to Teams as well as individuals](#)

## Send email to Teams as well as individuals Collecting Feedback

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- **Nom du forum:** #Feature Request

Would be a nice feature to be able to email specific teams rather than just the agent team or specific agents on triggers. For example I want an email to get sent to everyone in the 'Management' team when the Urgency hits 10. See attached screenshot.