Deskpro

Centre d'aide > Communauté > Feature Request > Read receipts/markers for ticket messages

Read receipts/markers for ticket messages Collecting Feedback

- Errol
- **Nom du forum:** #Feature Request

We'd like a feature that allows us to easily check within a ticket if a customer has received/opened our emails.
It would really make a huge difference to our processes and overall effectiveness of support.

Commentaire (1)
Yasin
il y a 6 mois
bump?