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## Read receipts/markers for ticket messages Collecting Feedback

- E Errol
- **Nom du forum:** #Feature Request

We'd like a feature that allows us to easily check within a ticket if a customer has received/ opened our emails.

It would really make a huge difference to our processes and overall effectiveness of support.

### Commentaire (1)

**Y Yasin**  
il y a 1 an  
bump?