



[Centre d'aide](#) > [Communauté](#) > [Feature Request](#) > [Read receipts/markers for ticket messages](#)

Read receipts/markers for ticket messages Collecting Feedback

- E Errol
- **Nom du forum:** #Feature Request

We'd like a feature that allows us to easily check within a ticket if a customer has received/ opened our emails.

It would really make a huge difference to our processes and overall effectiveness of support.

Commentaire (1)

Y Yasin
il y a 2 ans
bump?