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Option on tab closing after ticket reply Collecting Feedback

- Chris
- **Nom du forum:** #Feature Request

In ver 3.5.2 there was an option in tech interface> Settings > General Where to redirect after replying to a ticket The options where Back to the ticket Next ticket in search Back to search listing Is there a way to add this so that when we reply the ticket won't close by default?

Commentaire (1)

Timo Francke

il y a 4 ans

You can just uncheck "Automatically close ticket tabs when" in your profile preferences.