



[Centre d'aide](#) > [Communauté](#) > [Bug Report](#) > [Only the pictures of members of a chat department should be used on the proactive chat box](#)

Only the pictures of members of a chat department should be used on the proactive chat box  
Under Review

- Christian Mattart
- **Nom du forum:** #Bug Report

At the moment, the pictures look to be selected randomly across agents connected to the agent interface. But not only across members of chat departments.