



 $\underline{Centre\ d'aide} > \underline{Communaut\acute{e}} > \underline{Feature\ Request} > \underline{More\ conversation\ in\ linked\ tickets\ created}$ 

## More conversation in linked tickets created Collecting Feedback

- Geraldine Menard
- Nom du forum: #Feature Request

It would be very useful to be able to create a linked ticket including not only the first user message, but also a selection of message from both agent and user (same as in splitting messages in a new ticket).