Mobile version of portal does not include a "lost password" link Finished

- Amanda
- **Nom du forum:** #Feature Request

[mobile issue only] We have embedded our ticket form into an external website. However, when someone received a confirmation email, they have not yet created a password through the ticket form to access the portal. When they click the link in the email to go to the portal, there is no option at the top of the screen where the log-in information is for "lost password", which is necessary for a new user who does not yet have a password.

Commentaire (1)

Lara Proud

il y a 4 mois

Hi Amanda, when a user accesses the Help Center on mobile they will now be able to access the "lost password" link to enable new users to log in to the Help Center.